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	Issue	Action	Outcome
1	Concern about "assessment cheating". New adopters are only coming into the system to complete assessment and training once they have 'registered' as adopters in the induction process.		
2	Two adopters (one with Southwark) were concerned that they had had at least three social workers (one of which was a social work manager). Both felt they would have benefited from more continuity.		
3	One adopter had been in the process since April and has not been matched		
3	Matching issues on the lines of race. One applicant said that she had been turned away from Southwark 4 years ago because she was the "wrong colour", and that even now she has been ruled out of adopting a mixed race child, in a neighbouring borough, because she and her children are all white.		
4	Adopters from Southwark say that there are not many mixed families in the borough and that families tended to be matched in keeping with the family's ethnicity.		

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5	One adopter proposed networks to support 'black, white and mixed adoptions'.	
6	The Life Story Books were criticised for taking too long to compile. One adopter reported that her child's book took over a year to put together and when it arrived it had "inappropriate language". It also had the details of the birth Mum's last name.	
7	Post adoption support was seen by those who have successfully adopted as very good.	
8	Training on adoption was seen as very good when delivered by people who had experience of adoption. Examples of training delivered by a woman that had her child adopted out were given. One family thought that the training given by social workers was important "valuable stuff" but the delivery was dry and hard to follow.	

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9	One adopter explained how her experience of her child's schooling exposed a need for teacher training on the needs of adopted children. She said that all schools should have a better understanding of the issues that can confront children who have been adopted. Other adopters agreed with this.	
10	Finding out what motivated people to adopt led to a discussion on what de-motivated potential adopters. It was felt that the scenarios used throughout the assessment and training process were designed to put people off adopting. There was a recognition that people needed to be prepared for dealing with difficulties but one participant felt there needed to "be more balance", and a number of people recommended more stories from adopters; which are frank on the challenges & difficulties but also could inspire with the joys & rewards of adopting.	